

## EI Non-Compliance Reason Examples

Acceptable NCRs	Examples <sup>1</sup>
Parent/Child Reason(s)	<ul style="list-style-type: none"> <li>• Parent/Caregiver had an illness</li> <li>• Child had illness or was hospitalized</li> <li>• Parent had a scheduling issue</li> <li>• Parent/Caregiver no longer wants to participate in EI</li> </ul>
Couldn't Locate/Reach Parent	<ul style="list-style-type: none"> <li>• Parent/caregiver did not respond to communication attempts or response was delayed</li> <li>• Parent/caregiver was not home for or did not attend a scheduled appointment</li> </ul>
Emergency-Related Closure	<ul style="list-style-type: none"> <li>• Evaluation and assessment provider agency, therapy provider agency, or service coordinator agency was closed due to weather, flooding, water main break, etc.</li> </ul>
Unacceptable NCRs	Examples
Staff Error	<ul style="list-style-type: none"> <li>• EI staff missed a deadline</li> <li>• EI staff had an oversight with scheduling</li> </ul>
System Reason	<ul style="list-style-type: none"> <li>• EI program had insufficient evaluation and assessment slots</li> <li>• Service Coordinator, Evaluator and Assessor, or service provider cancelled appointment and did not offer alternative dates within the required timeline</li> <li>• TPC meeting was delayed due to LEA not being available</li> </ul>

**If a child is referred fewer than 90 days prior to his/her third birthday, a TPC is not required; therefore, if a TPC is completed for this child, there is no need for a noncompliance reason.**

<sup>1</sup>Examples are not intended to be an exhaustive list, but rather represent common scenarios when a particular NCR would apply. Questions about specific situations should be addressed with your EI program consultant.