



EI Non-Compliance Reason Examples

Acceptable NCRs	Examples ¹
Parent/Child Reason(s)	<ul style="list-style-type: none"> • Parent/Caregiver had an illness • Child had illness or was hospitalized • Parent had a scheduling issue • Parent/Caregiver no longer wants to participate in EI
Couldn't Locate/Reach Parent	<ul style="list-style-type: none"> • Parent/caregiver did not respond to communication attempts or response was delayed • Parent/caregiver was not home for or did not attend a scheduled appointment
Emergency-Related Closure	<ul style="list-style-type: none"> • Evaluation and assessment provider agency, therapy provider agency, or service coordinator agency was closed due to weather, flooding, water main break, etc.
Unacceptable NCRs	Examples
Staff Error	<ul style="list-style-type: none"> • EI staff missed a deadline • EI staff had an oversight with scheduling
System Reason	<ul style="list-style-type: none"> • EI program had insufficient evaluation and assessment slots • Service Coordinator, Evaluator and Assessor, or service provider cancelled appointment and did not offer alternative dates within the required timeline • TPC meeting was delayed due to LEA not being available

If a child is referred fewer than 90 days prior to his/her third birthday, a TPC is not required; therefore, if a TPC is completed for this child, there is no need for a noncompliance reason.

¹Examples are not intended to be an exhaustive list, but rather represent common scenarios when a particular NCR would apply. Questions about specific situations should be addressed with your EI program consultant.