

# Welcome to the webinar!

**Communicating:** Use Questions box to type comments and questions.

**Polls**: Poll question will appear on screen. Click the button next to your answer.

Handouts: Handouts section on control panel.

**Sign-in**: At end of presentation, type your name, role, and county into the Questions box.

**CPDUs**: CPDUs are not provided for this webinar.

### **Tech Tips**

- Close other open apps (Word, email, etc.)
- Use headset if having audio problems.
- Make sure Computer Audio is checked on your control panel.
- Log off and back in.
- Use Dial-in option: phone # is on your control panel.



Timelines for the baseline process



Compliance components



Data cleaning



Documentation

# Objectives/Agenda

What are you here to learn?

### Annual Baseline Calendar

https://ohioearlyintervention.org/monitoring

SFY22 Baseline Compliance Calendar (subject to change)				
or 122 baseline Compliance Calendar (subject to change)				
Date(s)	LEA (All Counties)			
4 /7 /2022	Children turning three between February 1, 2021 and January 31, 2022			
1/7/2022	Send initial notification email to counties (all)			
1/21/2022	Counties complete data cleaning/review			
1/22/2022 to 2/1/2022	Counties run Feb 1 LEA report and send applicable pages to appropriate LEA			
2/2/2022	LEA reports due to DODD			
	A5 Day/Corner 2)			
Date(s)	45-Day (Group 2) 45 Day Timelines Ending July 1, 2021 and September 30, 2021			
11/16/2021	45-Day Baseline webinar			
11/30/2021	Counties complete data cleaning/review			
12/6/2021	All deletion requests processed			
12/14/2021	Counties complete data re-entry following deletions by DODD			
	Compliance data extracted from EIDS			
12/20/2021	Compliance inquiries sent to applicable counties			
1/10/2022				
1/11/2022 to 1/25/2022	Counties responding to inquiries			
1/26/2022 to 3/24/2022	Verification and final analysis			
3/25/2022	Results memos issued			
Date(s)	Transition (Group 3)			
	Transition Steps and Services and TPCs due between October 1, 2021 and December 31, 2021			
2/2/2022	Transition Baseline webinar			
2/22/2022	Counties complete data cleaning/review			
2/28/2022	All deletion requests processed			
3/1/2022	Counties complete data re-entry following deletions by DODD			
3/2/2022	Compliance data extracted from EIDS			
3/15/2022	Compliance inquiries sent to applicable counties			
3/16/2022 to 3/30/2022	Counties responding to inquiries			
3/31/2022 to 5/20/2022	Verification and final analysis			
5/23/2022	Results memos issued			
Date(s)	TRS (Group 1)			
Date(s)	Services due to start between January 1, 2022 and March 31, 2022			
6/27/2022	TRS Baseline webinar			
7/15/2022	Counties complete data cleaning/review			
7/21/2022	All deletion requests processed			
7/27/2022	Counties complete data re-entry following deletions by DODD			
7/28/2022	Compliance data extracted from EIDS			
8/9/2022	Compliance inquiries sent to applicable counties			
8/10/2022 to 8/24/2022	Counties responding to inquiries			
8/25/2022 to 10/17/2022	Verification and final analysis			
10/18/2022	Results memos issued			

### Baseline Process

Baseline overview document is available on the El website:

https://ohioearlyintervention.org/monitoring

### **Ohio Baseline Compliance Analysis Process**

### **Compliance Monitoring**

Each year, Ohio monitors counties on the required compliance indicators: 45-Day Timeline; Timely Receipt of Services (TRS); and Transition, including Transition Steps and Services, Notification to the Local Educational Agency (LEA), and Timely Transition Planning Conferences (TPC). Results from each of these analyses are included in Ohio's Annual Performance Report (APR) due to the U.S. Department of Education's Office of Special Education Programs (OSEP) at the beginning of February each year.

### **Cyclical Monitoring Process**

Ohio has implemented a rotating annual monitoring schedule in which county programs are included in either the 45-Day, TRS, or Transition (including Transition Steps and Services and TPC) analysis each year and all counties have data analyzed for each of these compliance indicators within a three-year period. Notification to the LEA is monitored for every county annually.

### **Baseline Analysis Schedule**

The entire process from initial notification of inclusion to disseminating final results memos takes approximately 3.5 months, and includes the following:

- Initial Communications are sent:
  - Included counties receive a schedule of baseline activities and a handout regarding the process for reviewing and cleaning data.
  - Counties not included receive information as such, with approximate dates regarding which indicator they were or will be monitored on for the baseline year.
- A data cleaning period is initiated and lasts approximately one month:
  - Counties have two weeks to review and clean data that will be included in the baseline
    analysis, including asking questions and requesting any needed deletions in the Early
    Intervention Data System (EIDS).
  - All deletion requests are processed by EIDS staff within approximately five working days.
  - Any applicable data re-entry following deletions needs to be completed by counties within approximately five working days.
- Relevant data are extracted from EIDS and analyzed after the data cleaning period is complete:
  - DODD staff perform initial data analyses and prepare any needed county inquiries within approximately a week and a half.
  - County inquiries, including missing data and verification requests, as applicable, are sent
    to counties, who are then required to respond within approximately 10 working days.
     Data may be missing for a number of reasons, such as delays due to family reasons, late
    timelines due to staff error, and data entry errors. County staff are asked to indicate
    why any components are missing from the data system.
  - DODD staff verify applicable records (i.e., confirm that hard copies support what is entered in EIDS), send clarification requests to those counties with incomplete verification documentation, review/reconcile any needed data, and finalize results within three to four weeks.

### SFY22 Compliance Baseline Data Uses

- For federal reporting in the Annual Performance Report (APR)
- To monitor compliance with federal requirements, including issuing findings if requirements are not being met
- As a factor in calculating county determinations

### **Compliance Indicators**

45-Day timeline

Timely Receipt of Services (TRS)

### **Transition**

- LEA notification
- Steps and services on the IFSP
- Transition Planning Conference (TPC)

### TRS Requirement

All EI services must begin within 30 calendar days of the IFSP to which they are added in order to be considered timely

### TRS Components in EIDS

Service start date

Noncompliance reasons (NCRs), as applicable

### TRS Date Ranges

- DODD utilizes one quarter of the SFY to determine baseline compliance percentages
- For the SFY22 TRS Baseline compliance analysis, DODD will examine all records with a TRS due date between January
   1,2022 and March 31, 2022
  - This includes new services added to IFSPs between December
     2, 2021 and March 1, 2022

# Timeline for TRS Analysis

Projected		
Date	Event/Task	Who
6/21/2022	Data for county files extracted	DODD
6/24/2022	Files with the data to be included in analysis sent to counties	DODD
7/1/2022	Counties begin reviewing applicable data	Counties
7/15/2022	All deletion requests and inquiries regarding data cleaning due	Counties
7/27/2022	Counties complete data re-entry following deletions	Counties
7/28/2022	Compliance data extracted from EIDS	DODD
8/9/2022	Compliance inquiries sent to counties	DODD
8/24/2022	Compliance inquiries due to DODD	Counties
10/18/2022	Results memos issued by DODD	DODD

# County Responsibilities

Ensure all data are:

- Complete
- Accurate
- Entered timely

### County Responsibilities: Data Cleaning

- Review and clean up data by Friday, July 15, 2022
  - Deletion requests
  - Questions about any of the data
- Submit any inquiries to EIDS with "SFY22 TRS Baseline" in the subject
  - Be sure to use this email address: eids@dodd.ohio.gov
- Any data re-entry following deletions is due Wednesday, July 27, 2022

### County Responsibilities: Data Inquiries

- Respond to any data inquires by Wednesday, August 24, 2022
- Three potential types of inquiries
  - Missing data (if any TRS components are missing in EIDS)
  - Verification Request (selection of records from each county)
  - NCR confirmation (for any system reasons)

### TRS Data Cleaning – County Files

 Because the EI Services Report contains additional information outside of TRS, DODD sent a data file that includes all of the children with individual service due dates between January 1, 2022 and March 31, 2022

 Please note that the data for this additional report were extracted on <u>June 21, 2022</u>. This means that any data entry/changes/edits performed after this date will NOT be reflected in the data file provided to you.

# TRS Data Cleaning – County File Example

County data files look similar to the one below (with additional information):

			,		IX	_
	IFSP Date	Service Type	TRS Due	▼.	Start Date 💌	NCR 💌
١	2/7/2022	Special instruction	3/9/202	22	2/24/2022	
١	12/22/2021	Speech-language pathology services	1/21/202	22	1/19/2022	
r	12/9/2021	Occupational Therapy	1/8/202	22	12/20/2021	
r	12/9/2021	Vision services	1/8/202	22	12/20/2021	
r	1/27/2022	Special instruction	2/26/202	22	2/24/2022	
١	12/8/2021	Occupational Therapy	1/7/202	22	1/6/2022	
١	12/8/2021	Speech-language pathology services	1/7/202	22	1/6/2022	
r	12/2/2021	Speech-language pathology services	1/1/202	22	12/13/2021	
	12/8/2021	Speech-language pathology services	1/7/202	22	1/5/2022	
١	12/9/2021	Special instruction	1/8/202	22	2/3/2022	Parent/Child Reason
١	12/16/2021	Family training, counseling and home visits	1/15/202	22	1/5/2022	
١	12/16/2021	Physical Therapy	1/15/202	22	1/5/2022	
	1/7/2022	Special instruction	2/6/202	22	1/7/2022	
١	2/1/2022	Special instruction	3/3/202	22	2/8/2022	
١	2/22/2022	Special instruction	3/24/202	22	Missing	
١	1/12/2022	Special instruction	2/11/202	22	1/12/2022	
	4/40/2022	Caratal taskaniski au	2/12/202	12	4/20/2022	

### TRS Data Cleaning - El Services Report

**Early Intervention Reports** 

45-Day CAP Log

45-Day Compliance Monitoring Report

CAPTA Report

COSF - Child List Report

Diagnosed Medical Conditions List

EI Redetermination

EI Services

Quarterly LEA Report

Service Coordinator Caseload

Service Coordinator Caseload Monitoring Report

Service Coordinator Funding and IFSP Services Payment Source Report

Transition Compliance

Transition Planning Conference Cap Log

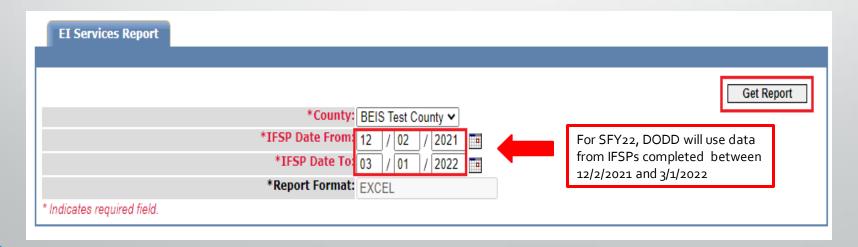
TRS Cap Log

TRS Compliance Report

Counties should use the *El Services report* in EIDS

### El Services Report

- This report includes a list of all services included on all IFSPs within the selected timeframe (This means that additional services not subject to TRS will be included on the report)
  - Please note this report pulls by IFSP date, so use the timeframe of 12/2/2021 through 3/1/2022 to extract TRS due dates in the applicable timeframe
- Reminder: ONLY new services added to IFSPs within the timeframe will be included in the TRS analysis



# Noncompliance Reasons (NCR)

51	Parent/Child Reason
52	Couldn't locate/reach family
53	Emergency related closure
54	HMG staff error
55	HMG system reason
56	System reason – COVID-19

# Missing Data Inquiry

11	1	2	IN	L .
IFSP Date	TRS Due Date	Service Type	Start Date	Non Compliance Reason
8/6/2020	9/5/2020	Speech-language pathology services		
8/7/2020	9/6/2020	Speech-language pathology services		
8/18/2020	9/17/2020	Special instruction		
6/11/2020	7/11/2020	Special instruction		
8/11/2020	9/10/2020	Physical Therapy		

### Verification of records

 Does the documentation in the record support what is entered in the data system?

https://ohioearlyintervention.org/monitoring

Component	Verification document	Source of information	Requirement
IFSP date	IFSP	Header	IFSP type and date
		Section 5	Parent signature and date
		Sections	El Service Coordinator signature and date
New service added	IFSP	Section 4	Outcome identified
			All new El services listed on the grid (El Services)
			Service type, Method, Location, How often, Session length, Provider agency, Funding source, and
			Projected end date complete Projected end date not past third birthday
Service start date	Service provider note	Any written service provider	Documentation of the early intervention services
		note	provided, including: date, length, duration, frequency, intensity, method of delivery, location, and all activities related to Individualized Family
	Service provider	Any written service provider	Service Plan outcomes
	form	form	Provider name and discipline
			Provider within his/her licensure (provider and service type must match)
			Information was provided to, or intervention occurred with, the family
			Provider signature
NCR	Case note	Case note with date/s	Must support reason and reflect date within 30-day
		(Case notes may be	window*
		documented on paper or	Date of case note
		electronically)	Signature or initials of service provider
	Other sources, such	Dated document with details of	Documentation with details of event
	as a newspaper	event (weather emergency,	
	article, email, etc.	closure, etc.)	

### TRS: IFSP Header

Form El-04 Inc	dividualized	Family Serv	vice Plan (I	FSP) 🕮	HO Early Intervention
IFSP type  Initial  Periodic		eriodic	Annual		EIDS number 8675309123

# TRS: IFSP Signature Page

these Early Intervention se				
Bridget Jones	Bridget Jones	1/12/20	022	
Parent signature	Parent name	Date	Date	
Parent signature		Date		
We acknowledge that the those outcomes. We agree	Parent name outcomes reflect the family's priorities and concerns a to carry out the plan in a manner that supports the fa	nd the Elservices s		
We acknowledge that the those outcomes. We agree participate in and learn fro	outcomes reflect the family's priorities and concerns a	nd the Elservices s		
We acknowledge that the those outcomes. We agree participate in and learn fro Signature	outcomes reflect the family's priorities and concerns a to carry out the plan in a manner that supports the fa om their everyday activities whenever possible.	nd the Elservices s amily's ability to he Participation	elp their child	
We acknowledge that the those outcomes. We agree	outcomes reflect the family's priorities and concerns a to carry out the plan in a manner that supports the family their everyday activities whenever possible.  Name, role, and agency  Jennifer Green, Service Coordinator,	nd the Elservices s amily's ability to he Participation method	elp their child  Date	

# Section 4: IFSP Outcome

### TRS: The Grid

### **Early Intervention Services** Early Intervention services: Using all of the information available, the IFSP team has identified the following El services to support our outcomes. Provider Funding Projected Projected El service How Session Outcome Method Location start date often end date number(s) type length agency source 1/20/22 5/15/22 SI н CBDD CBDD D 22/180 45 mins Method: Direct (D); Joint (J) • In-person: (P); Technology (T) Location: Home (H); Community (C); Other (O)

### Service Provider Notes

Documentation of the early intervention services provided, including:

Length Duration Date Frequency All activities Method of related to Intensity Location Delivery **IFSP** outcomes

### TRS: Service Provider Notes

### Additional requirements include:

- Provider name and discipline
- Provider matches service type
- Intervention occurred with, or information provided to, family
- Provider signature
- Service occurred no earlier than date IFSP signed

### Service Delivery Guidance Document

### EISC'S RESPONSIBILITIES REGARDING SERVICE DELIVERY/ AFTER SERVICES ARE ADDED TO THE IFSP

- Coordinating, facilitating, and monitoring the delivery of needed El services and other services identified in the IFSP to ensure that the services are provided in a timely manner (i.e., within 30 days of the parent's signature on the IFSP after a service has been added to the grid)
- Requesting and reviewing provider notes to document service start dates, including requesting additional documentation when needed (such as to support a reason for a late timeline)
- Conducting ongoing follow-up activities to determine if early intervention services are being provided as written on the IFSP
- Facilitating an IFSP review any time a change needs to be made to a service
- Ensuring that PWN is provided before any change in service (i.e., a change in any of the first seven boxes on the grid)
- Documenting all activities in case notes

https://ohioearlyintervention.org/storage/ocali-ims-sites/ocali-ims-oei/documents/EI-Service-Delivery-Guidance-05-12-2021.pdf How soon after being added to an IFSP must a new service begin?

- a. 45 calendar days
- b. 45 business days
- c. 30 calendar days
- d. 30 business days
- e. The same day

### Documentation of Noncompliance Reasons

- For any late or missing components, case notes will be needed to support the reason
- Case notes, along with other supporting documentation, often determine whether a record will pass verification

# Documentation: High Quality Case Notes



- When did it occur?
- Where did it take place?
- How did it take place?
- Who was involved?
- What took place?
- Why did the activity occur?
- Follow-up activity needed
- Signature/credentials/date

# Documentation: Tell me what happened

- All attempts to contact the family
- Conversations with the family (including informed consent)
- Scheduling process dates offered, dates declined, preferences, limitations
- Meetings, cancellations, and no shows
- Attempts to reschedule missed appointments
   ASAP
- The overall process, not just the result



# Final Analysis & Results

- Data inquiry results are incorporated into the final analysis
- Results memos are issued to each county
- Any county that is less than 100% receives a finding which must be addressed through the correction process

### Potential TRS Issues

- Provider notes reflect IFSP development, not service delivery
- Provider notes do not include documentation of family reasons for delays
- Provider service notes do not describe a service (e.g., observations of what child did)
- Notes are missing provider's discipline
- Case notes are from EISC rather than service provider

### Common Issues: Case Notes

### Document everything!

- All contacts and attempts
- All details around scheduling
- Dates within timeline that were offered
- Attempts to reschedule cancellations within a reasonable time



### Record Review Checklist

TRS/Monitoring of Service Delivery  □ Case notes document steps taken by EISC to seek out providers and funding sources for any needed EI services.  March 2021	Page 7
Early Intervention Record Review Checklist  County:  EISC  Child's Name:	Early Intervention
□ Case notes reflect EISC activities related to the coordination, facilitation, and monitoring of the delivery of EI services, including contacts, meetings, requests for provider documents, and follow-up activities to ensure that services are provided as written on the IFSP and in a timely manner.  □ PWN (EI-11) is completed whenever any of the first seven columns of the service grid are changed (EI-04).  □ Documentation reflects contacts around scheduling an IFSP review, including sending IFSP Meeting Notice (EI-13).  □ For providers, case notes include:  □ Documentation of the EI services provided, including the date, length, duration, frequency, intensity, method of delivery, location, and all activities related to IFSP outcomes  □ Provider name, discipline, and evidence the provider's licensure matches the service type  □ Description of how information was provided to, or intervention occurred with, the family  □ Any adjustments made to intervention strategies and activities  □ Provider signature and date	Notes:

### Resources

- SFY22 Baseline Schedule <a href="https://ohioearlyintervention.org/storage/ocali-ims-sites/ocali-ims-oei/documents/SFY22-Baseline-Calendar\_condensed-for-website.pdf">https://ohioearlyintervention.org/storage/ocali-ims-sites/ocali-ims-oei/documents/SFY22-Baseline-Calendar\_condensed-for-website.pdf</a>
- Baseline Analysis Process <a href="https://ohioearlyintervention.org/storage/ocali-ims-sites/ocali-ims-oei/documents/Baseline-Analysis-Process-2019-10-3.pdf">https://ohioearlyintervention.org/storage/ocali-ims-sites/ocali-ims-oei/documents/Baseline-Analysis-Process-2019-10-3.pdf</a>
- Verification Standards <a href="https://ohioearlyintervention.org/storage/ocali-ims-sites/ocali-ims-oei/documents/Verification-Compliance-Standards-11-30-20.pdf">https://ohioearlyintervention.org/storage/ocali-ims-sites/ocali-ims-oei/documents/Verification-Compliance-Standards-11-30-20.pdf</a>
- Record Review Checklist <a href="https://ohioearlyintervention.org/forms/Record-Review-Checklist">https://ohioearlyintervention.org/forms/Record-Review-Checklist</a>
- IFSP Guidance Document <a href="https://ohioearlyintervention.org/storage/ocali-ims-sites/ocali-ims-oei/documents/IFSPGuidanceDocumento7012019.pdf">https://ohioearlyintervention.org/storage/ocali-ims-sites/ocali-ims-oei/documents/IFSPGuidanceDocumento7012019.pdf</a>
- El Service Delivery <a href="https://ohioearlyintervention.org/storage/ocali-ims-sites/ocali-ims-oei/documents/El-Service-Delivery-Guidance-05-12-2021.pdf">https://ohioearlyintervention.org/storage/ocali-ims-sites/ocali-ims-oei/documents/El-Service-Delivery-Guidance-05-12-2021.pdf</a>

### Questions?

Send any questions regarding the baseline process to Melissa.Courts@dodd.ohio.gov

Send any deletion requests or data questions to <a href="EIDS@dodd.ohio.gov">EIDS@dodd.ohio.gov</a>

### Presenter Contact Information

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# POLL Was this helpful?

- I found it very helpful
- I found it helpful, but it didn't answer all my questions
- I already knew most of this, but it was good to hear again
- I really didn't get much out of this
- I was disappointed because it didn't meet my needs

# Thank you!