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SC Oversight Report Guide

Introduction

Early Intervention Contract Managers are required to complete and deliver the EI Service Coordination Oversight Report to their local Family and Children First Council, or FCFC, twice per year. The report provides FCFCs with a more indepth perspective of their local EI program, including information pertaining to EI referrals, outreach and child find, service coordination, EI services, transition, oversight, and compliance. The SC Oversight Report must be completed at least twice per year but may be completed and shared more often, depending on local priorities and needs. The first report covers activities that occurred between July 1 and December 31 and must be shared with local council no later than February 28 of the following year. The second report covers activities that occurred from January 1 to June 30, and must be shared with local council no later than August 31 each year.

This guide, including the appendices, contains instructions and resources for obtaining and calculating data needed to complete the report. Please note that there are multiple approaches that can be used to calculate and analyze data in Excel, so in many cases, these instructions are not the only way to obtain the information you need.

Report prepared for period from July 1 to December 31 Report presented to local FCFC by February 28

Report prepared for period from Jan 1 to June 30

Report presented to local FCFC by August 31

REFERRALS

TIP: The Referrals Extract report in EIDS will provide the total number of Central Intake and EI referrals for a given period, and the number of referrals received from various referral sources.

Under the referrals section, you will need to identify the total number of EI referrals received for both the current and previous reporting periods, as well as determine how many referrals were received from each of the various referral sources. *Please ensure that copies of all SC Oversight Reports are maintained locally so that information from the previous period can be easily obtained and reports are readily available should a copy be requested by the lead agency for EI.* The Referrals Extract report in EIDS may be used to obtain the information needed to complete this section. You will find this report listed under "Central Coordination Reports" in EIDS. The Referrals Extract report contains all referrals, so data will need to be filtered to include only EI referrals. See Appendix A for step-by-step instructions for obtaining the number of EI referrals received during the reporting period and the number of referrals from various referral sources using the Referrals Extract report. It is important to note that the total number of referrals may be slightly inflated if children were referred by two or more sources during the same reporting period.

For detailed instructions on running the Referrals Extract report, please visit the Ohio El website and see the "Referrals Extract Instructions and Tips" guidance document.

OUTREACH AND CHILD FIND ACTIVITIES

TIP: Use your most recent Local El Outreach report to complete this section and attach a copy when presenting to council.

Your program's most recent Local EI Outreach report will provide much of the information necessary to complete the outreach and child find activities section. Please attach a copy of the Local EI Outreach report when presenting to your FCFC, as it may be used to describe what local outreach and child find activities were conducted during the current reporting period. The Local EI Outreach report, which is completed twice per year, includes detailed information on outreach activities that occurred during the reporting period and the results of

those activities (e.g., new referrals, increased public awareness, etc.). In addition, you will need to provide information regarding any upcoming outreach activities that are planned at the local level. Finally, please discuss any specific referral sources that are being targeted, how you are collaborating with Central Intake, and what support, if any, you may need from your local FCFC.

ELIGIBILITY

TIP: The 45-Day Compliance Monitoring report in EIDS will provide much of the specific data needed to complete the eligibility section of the report.

In this section, you will need data pertaining to EI eligibility for the current and previous reporting periods. *As mentioned in the previous section, it is important to maintain copies of all completed reports so that data for the previous reporting period may be easily obtained.* Information from the referrals section of this report will provide the total number of EI referrals for the current and previous reporting period. Of those referrals, you will then determine how many were determined eligible, how many evaluations were conducted, and how many referrals had an IFSP completed. If any initial IFSPs were not completed within the 45-day timeline, you will need to include noncompliance reasons associated with each. If any children were determined eligible, but did not have an IFSP developed, please explain.

Appendix B provides detailed instructions for using the 45-Day Compliance Monitoring report in EIDS to determine how many referrals during the reporting period were determined eligible, how many were determined eligible via evaluation, and how many went on to have an IFSP developed. When utilizing the 45-Day Compliance Monitoring report in EIDS, you have the option to run the report based on all referrals received or referrals who had a 45-day timeline ending during the specified timeframe. For the eligibility section, we will be using referrals who had a 45-day timeline ending during the reporting period. It is also important to note that the 45-Day Compliance Monitoring report only includes records that were open for at least 45-Days (after the EI referral). For these reasons, data from the 45-Day Compliance Monitoring report may not be an exact match to that of the Referrals Extract report.

SERVICE COORDINATION

TIP: Use your most up-to-date Addendum B El Contact Sheet and SC Grant Program Narrative to assist you in completing this section of the report.

In the service coordination section, you will need to describe your local service coordination staffing plan, including the current number of EISCs, FTEs, vacancies, recruiting efforts, challenges, etc. Addendum B, also referred to as the EI Contact Sheet, is submitted to DCY annually with EI service coordination grant materials and within 14 days of any changes in personnel (see Figure 1 below). Your most up-to-date Addendum B will be helpful in answering questions pertaining to staffing. Additionally, you will need to discuss your local process for service coordination oversight and supervision, including a detailed description of how your local program ensures that EISC and EISC Supervisor credentials remain active, EISCs have access to supervision from a credentialed EISC Supervisor, and families have uninterrupted access to service coordination. Are there common topics that arise during oversight and supervision? If so, please discuss. Finally, if any credentials were inactive during the period you will need to provide detail and describe the steps that were taken to resolve the situation.

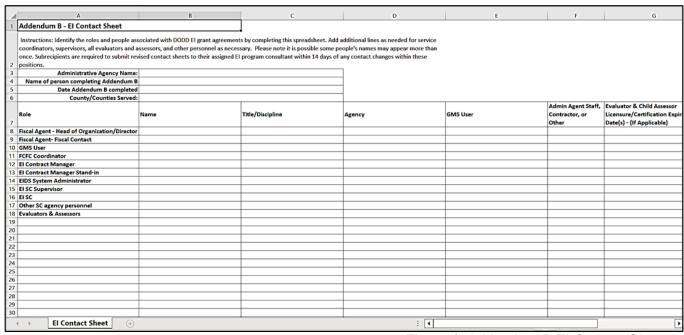


Figure 1: Addendum B EI Contact Sheet

INDIVIDUALIZED FAMILY SERVICE PLANS (IFSPs)

TIP: The EI Services and 45-Day Compliance Monitoring reports in EIDS will provide the data needed to complete the IFSP section.

In the IFSP section of the Service Coordination Oversight Report, you will need to determine how many IFSPs were completed during the reporting period, including initial, periodic, and annual IFSPs. If any initial IFSPs were not completed due to system reasons (anything other than family/child reasons), that information will need to be reported as well. The El Services report in EIDS will provide a list of all IFSPs completed during the reporting period, while the 45-Day Compliance Monitoring report in EIDS will display NCRs for initial IFSPs not developed within the 45-day timeline. Please see Appendix C for step-bystep instructions for using the El Services report to determine how many IFSPs were completed during the reporting period. Appendix D contains a list of EI Noncompliance Reasons (NCRs) and their applicable codes, as well as detailed instructions for using the 45-Day Compliance Monitoring Report to determine NCRs associated with missed timelines. To access the "El Services Report Instructions and Tips," navigate to the Ohio El website, click the "Data and Monitoring" tab, and go to "Data System". More information on EI NCRs and examples of when each can be used can also be found on the Ohio Early Intervention website under the "Data and Monitoring" tab via "Data and Monitoring Resources".

EI SERVICES

TIP: Use your most recent Addendum B El Contact Sheet and the El Services report in EIDS to help you complete this section.

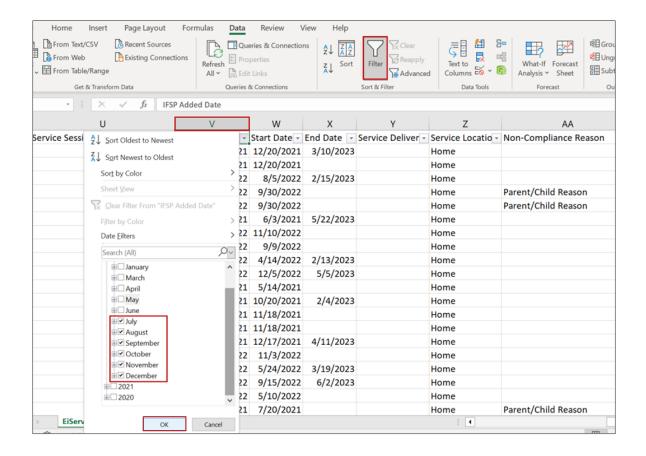
In this section, you will first describe the composition of your local EI team, including identifying which employees are employed by the designated EI agency. Your most recent Addendum B (or EI Contact Sheet), submitted to DCY as part of your service coordination grant documents may be used to obtain this information (see Figure 1 above). Next, you will need to meet with your local EISCs to determine what EI service(s) is/are identified as needed, but not yet coordinated on IFSPs developed during the reporting period and how many children are waiting for an EI service to be coordinated. In addition, you will

need to describe the steps that are being taken to coordinate these services. If help is needed from your local FCFC regarding the coordination of needed EI services, please detail that in your report and discuss with local council. Ensuring that data around needed services is monitored on a regular basis is essential, as it will help to highlight potential capacity issues that need to be addressed.

The <u>Early Intervention Data System (EIDS) Data Entry Guide for Early Intervention</u> contains detailed instructions for entering services "needed, but not yet coordinated" into EIDS. This document is located on the <u>Ohio EI website</u> under the "Data and Monitoring" tab.

Service(s) Not Yet Coordinated When an Early Intervention service has been identified by the IFSP team as needed to address an outcome, but that service is not yet coordinated, the "Service(s) not yet coordinated" option should be chosen from the El Service Type drop down. The only other required field when choosing this option is Service is needed to meet the following outcome(s). This field should be used to identify the service needed that has not yet been coordinated, as well as the outcome(s) it is needed to meet. Please update the selected service's information. *EI Service Type: Service(s) not yet coordinated *Location/Setting: **Service is needed to meet the following outcome(s): Note: Enter all outcomes being addressed with this butcome 1: Tallie will tell mom what she wants to eat at lunch time. service in the format "Outcome #: Outcome Text" Outcome 2: Mom and dad want to have a family story time. **Justification is provided on the IFSP: Method: *How Often: ▼ Times/ *Session Length: ▼ Hours Minutes *Provider Agency: *Funding Source: Save Service Cancel

The EI Services report in EIDS provides a list of all services listed on an IFSP, including those that have not yet been coordinated. Please note that this report includes all services listed on IFSPs in the specified timeframe, regardless of when the service was first added to the IFSP. To select only services added within the reporting period, navigate to the "IFSP Added" field and click on the filter button. Select the desired dates, then click "OK." For example, for the reporting period of July 1-December 31, filter the "IFSP Added" field and select the months of July, August, September, October, November, and December, as shown in the screenshot below. You can then insert a pivot table or filter the data to show the needed information.



SOP

Please refer to your local procedure for tracking SOP data to complete this section. The EI Services report in EIDS discussed previously may also be utilized to obtain this information, as it provides a list of all IFSPs developed within the period and identifies which funding source is used for each service on the IFSP. This data will help you to determine how many SOP submissions were made during the reporting period and identify funding sources for services, including Title XX, CBDD, and/or Department-Contracted Providers (SOP/POLR, hearing, vision, etc.).

OVERSIGHT

TIP: Refer to your local EI policies and procedures, as well as your SC Grant Program Narrative, and discuss your county's oversight process with your EISC Supervisors prior to completing this section.

In the oversight section, you must provide a summary describing how your local agency provides oversight of EI service coordination, EI eligibility (including via evaluation and diagnosis), and assessment activities. Your local EI policies and procedures and SC Grant Program Narrative will provide detailed information pertaining to oversight and supervision of service coordination. Additionally, you will need to describe what oversight activities have been completed during the reporting period, including correction of any DCY-issued findings of noncompliance, resolution of any Program Improvement Plans (PIPs), completion of any activities identified on your county's TA plan, observation of staff, and child record reviews. If any issues were identified during the period as a result of oversight activities, please describe how the issues are being addressed. Finally, if support is needed from your local FCFC regarding oversight, please provide details in the report and discuss with local council. Your agency's EISC Supervisors will be a helpful resource that can provide much of the detailed information to assist in answering oversight questions.

COMPLIANCE

TIP: Your most recent Baseline Compliance Memo and the Ohio El website will be helpful in completing this section.

In the compliance section, you will need to specify which compliance indicator (45-Day, Timely Receipt of Services, or Transition) your county is participating in this fiscal year and describe what steps have been taken to prepare for the baseline process. If findings were issued during the reporting period, please indicate the compliance percentage, and describe what contributed to the finding and what steps have been taken to correct the finding. If support is needed from FCFC regarding compliance, please discuss in the report and with local council.

Ohio utilizes a rotating annual monitoring schedule in which county programs participate in one of three baseline compliance indicators - 45-Day, Timely Receipt of Services (TRS), or Transition (including Transition Steps and Services and TPC) analysis. This schedule ensures that all counties have data analyzed for each of these compliance indicators within a three-year period.

Each year, DCY assigns all counties to participate in one of the three baseline compliance indicators. Emails are sent to Contract Managers and FCFC Coordinators to notify them of which compliance indicator they have been assigned. The email contains a chart showing the three baseline compliance indicator groups and specifies which counties are assigned to each. Webinars providing in-depth information on each indicator are held annually prior to the baseline process. Memos containing compliance results and feedback are then emailed to county contacts following the applicable analysis. You may use this memo to answer the questions in the compliance section of the report.

More information on the Ohio Baseline Compliance Analysis Process and the most recent <u>Baseline Calendar</u> can be found on the <u>Ohio El website</u>.

TRANSITION AND LEA REPORTING

TIP: Refer to your most recent Interagency Agreement (IAA), locally maintained copies of LEA reports, and LEA compliance memos to complete this section.

In this section of the report, you will discuss your transition and LEA reporting process. First, you will need to identify when your last LEA report was run. Quarterly LEA reports are required to be run and sent to the appropriate LEA by the first of February, May, August, and November. Please refer to your local process for obtaining this information. If LEA reports are sent via email to the appropriate LEA, you may check your sent emails to obtain the date the last LEA report was sent. Notification to the LEA is monitored for every county annually. A copy of the February Quarterly LEA report is submitted to DCY and used for compliance monitoring. Memos are then issued to each county with their compliance results. Your most recent LEA memo may also be a helpful resource in completing this section.

Next, you will provide information regarding when your Interagency Agreement (IAA) was last completed and when it is scheduled to be reviewed and/or updated. Local EI programs are required to update their Interagency Agreement on an annual basis, at a minimum. If your local agency has encountered any challenges during the reporting period with the implementation of your IAA, please summarize.

Finally, you will need to provide your county's status in participating in <u>OCALI's</u> <u>"C to B Transition" training</u>. If your county has participated, please identify when the training was completed, who participated, and discuss the results of the training. If your county has not yet completed the training, it is strongly recommended that you register and participate. If support or assistance is

needed from the FCFC regarding transition and/or LEA reporting, please discuss.

COMPLAINTS OR FOCUSED MONITORING

Please refer to your local designated El agency's policies and procedures regarding complaints and focused monitoring to complete this section.

COUNTY DETERMINATION

TIP: County APR Determinations can be located on the Ohio EI website under the Data and Monitoring Tab.

Each Spring, DCY sends out county APR and determinations reports and memos to Contract Managers and FCFC Coordinators via email. The information is later uploaded to the EI website for future reference. To locate your county's determination, visit the Ohio EI website at www.ohioearlyintervention.org/county-data. See Appendix E for detailed instructions for accessing your county's APR determinations.

For additional questions regarding the instructions in this guide or obtaining your County's data from EIDS reports, please contact Erin Hale by emailing Erin.Hale@childrenandyouth.ohio.gov. For program related questions, please contact your designated EI Program Consultant. The following link may be used to access the most up-to-date version of the EI Program Consultant map https://ohioearlyintervention.org/technical-assistance-team

APPENDIX A: DETERMINING TOTAL NUMBER OF REFERRALS AND NUMBER OF REFERRALS RECEIVED FROM VARIOUS SOURCES

Step 1: Go to EIDS, click on "Reports" tab

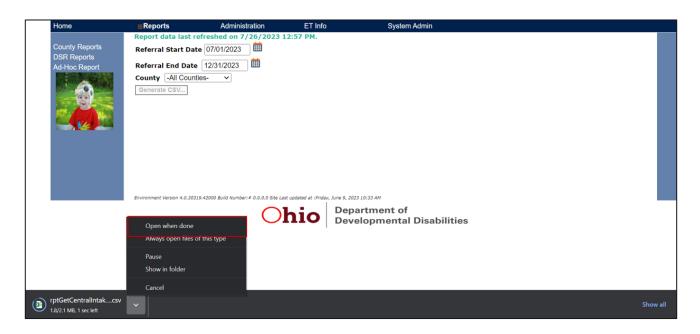
Step 2: Select "Referrals Extract" under "Central Coordination Reports"



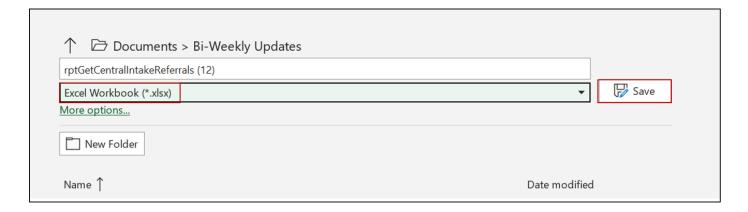
Step 3: Enter start and end dates for reporting period, select your county from dropdown box, click "Generate CSV"



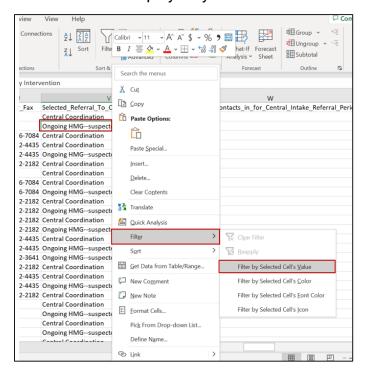
Step 4: When the report has downloaded, click "Open"



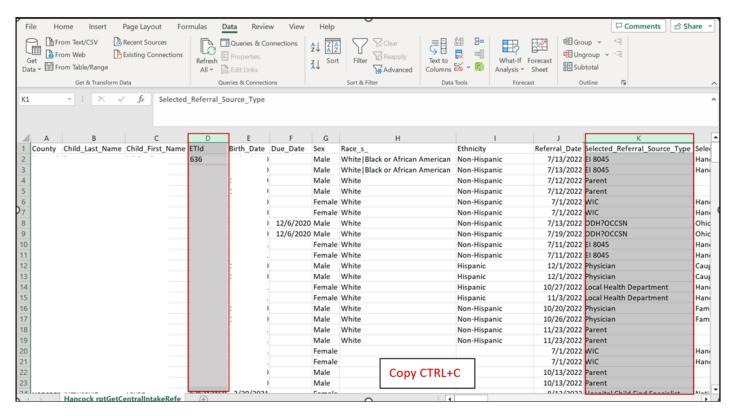
Step 5: To utilize all functionality, save the file as an Excel file by clicking "Save As" and selecting the desired location. Type in the file name and select "Excel Workbook" in the "Save as type" field. Then press "Save"



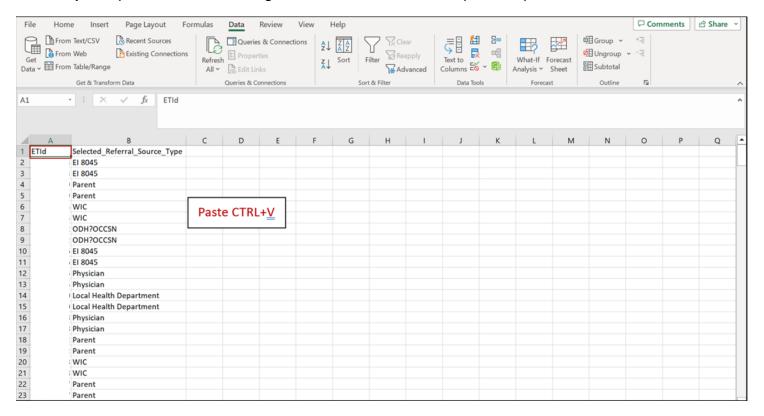
Step 6: Open spreadsheet, go to any cell within "Selected_Referrals_To_Category" column that contains "Ongoing HMG -- Suspected EI," right click, go to filter, select "Filter by Selected Cell's Value". This will filter the data to display only EI referrals



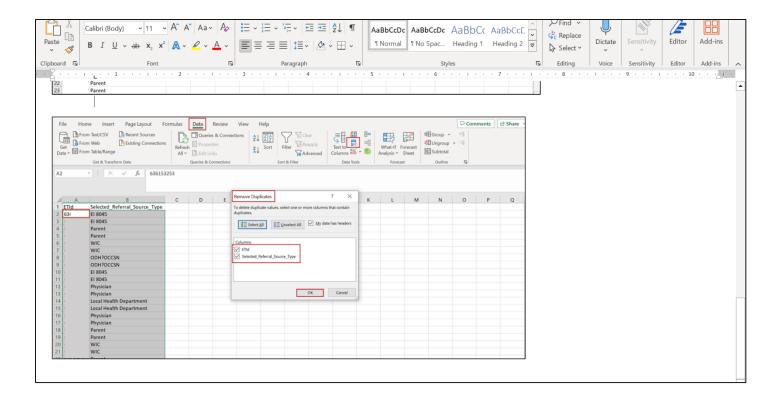
Step 7: Highlight column D with "ETId" and Column K with "Selected_Referral_Source_Type" (hold down Ctrl key to highlight both columns), click Ctrl+C to copy



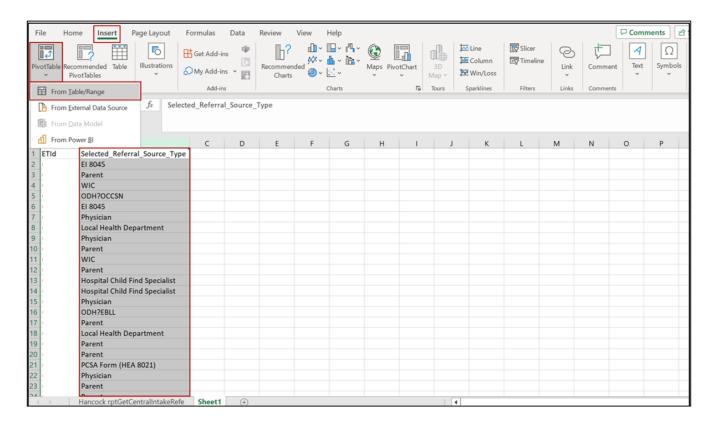
Step 8: Open new worksheet, go to cell A1, click Ctrl+V to paste copied columns



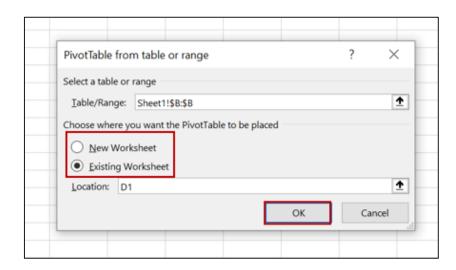
Step 9: Next, go to "Data" tab, and click "Remove Duplicates"; When "Remove Duplicates" box pops up, ensure that both "ETId" and "Referral Source Name" columns are selected, and click "OK". (A pop up should tell you how many blank cells, if any, have been replaced)



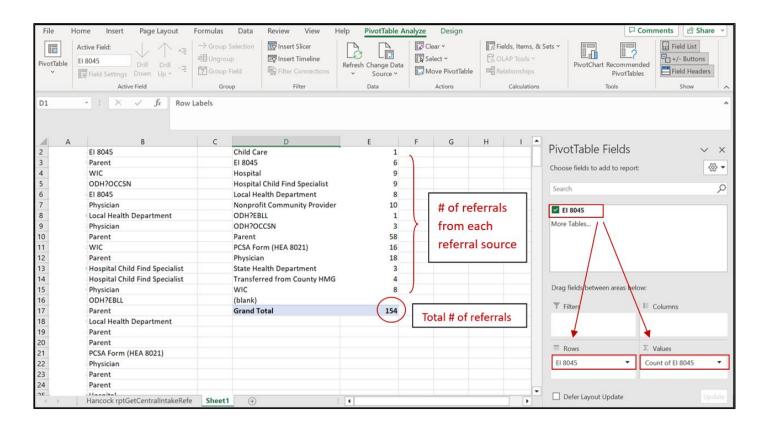
Step 10: Highlight column with "Selected_Referral_Source_Type," go to "Insert" tab, and insert Pivot Table "From Table/Range"



Step 11: Insert Pivot Table (you can insert on the same worksheet or a new one - if you opt to insert on the same worksheet, you will need to specify the location)



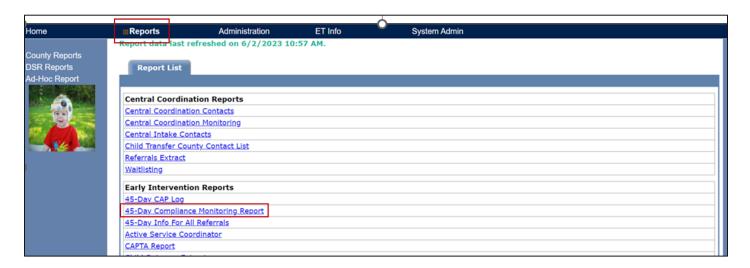
Step 12: Drag "Selected_Referral_Source_Type" to "Rows" and "Values" (*The pivot table field name depends on the data- in this example below, "El 8045" is displayed; however, your table may show a different name)



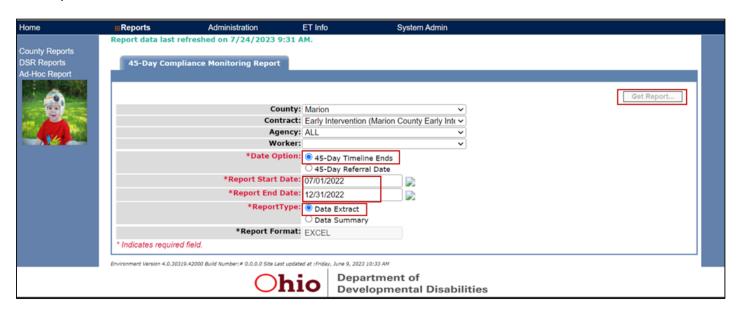
*It is important to note that pivot table data is determined by the referrals received during the reporting period. If referral sources are not listed, it means there were no referrals from that specific referral source during the period and you can mark "0" next to that source in the report template table.

APPENDIX B: IDENTIFYING NUMBER OF REFERRALS DETERMINED ELIGIBLE, NUMBER OF EVALUATIONS COMPLETED, AND NUMBER OF REFERRALS WITH AN IFSP COMPLETED

Step 1: Go to EIDS, click "Reports," and select "45-Day Compliance Monitoring Report".

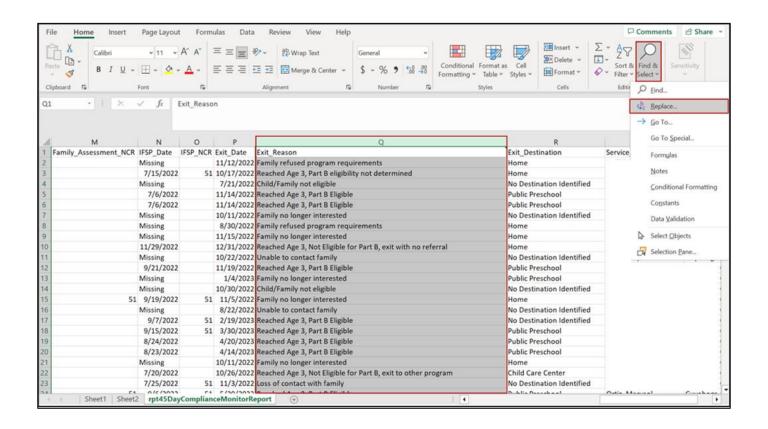


Step 2: Select your county from the dropdown box, select "45-day Timeline Ends," enter the beginning and ending dates of the reporting period, choose "Data Extract," and click "Get Report."

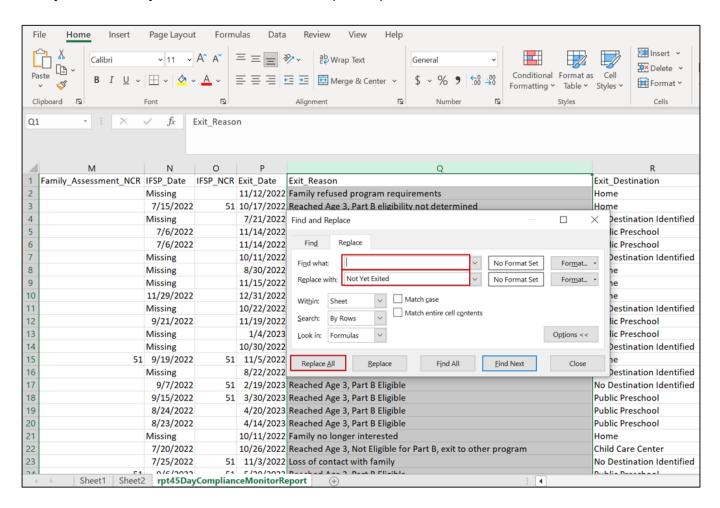


*To utilize all functionality, save the file as an Excel file by clicking "Save As" and selecting the desired location. Type in the file name and select "Excel Workbook" in the "Save as type" field. Then press "Save" (see step 5 from Appendix A)

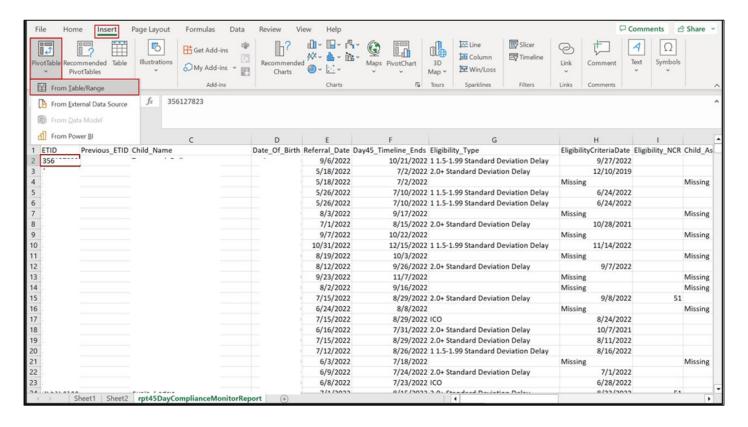
Step 3: Once the worksheet is opened, go to column Q "Exit Reason", click "Find & Select" and select "Replace..."



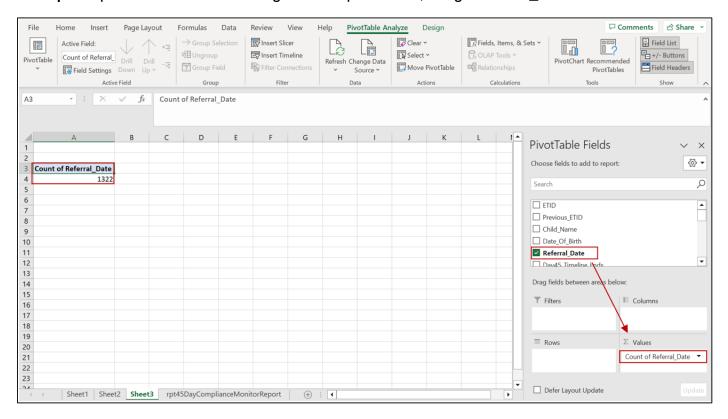
Step 4: When the Find and Replace box pops up, leave "Find what" box blank and type "Not yet exited" in the "Replace with" box; Click "Replace All" (If done correctly, a pop up should tell you how many blank cells have been replaced)



Step 5: Go to cell A2, insert pivot table "From Table/Range" (*Make sure entire worksheet is highlighted/selected); Click "OK" to insert pivot tab to new worksheet

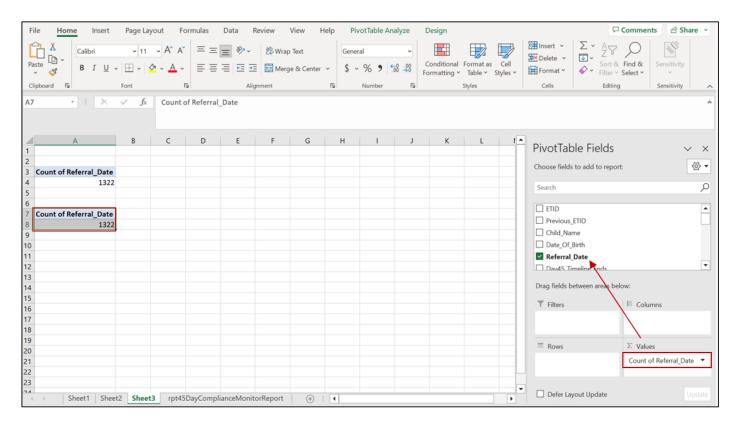


Step 6: Open worksheet containing inserted pivot table; Drag "Referral_Date" to Values field

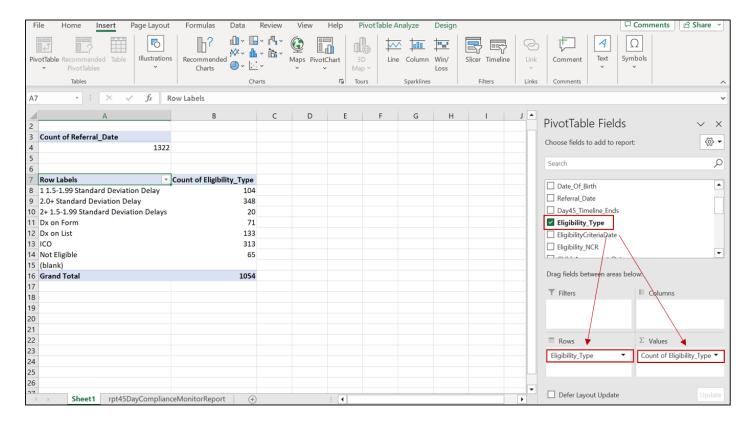


The table will now display the *total number of referrals with a 45-day timeline ending during the reporting period.*

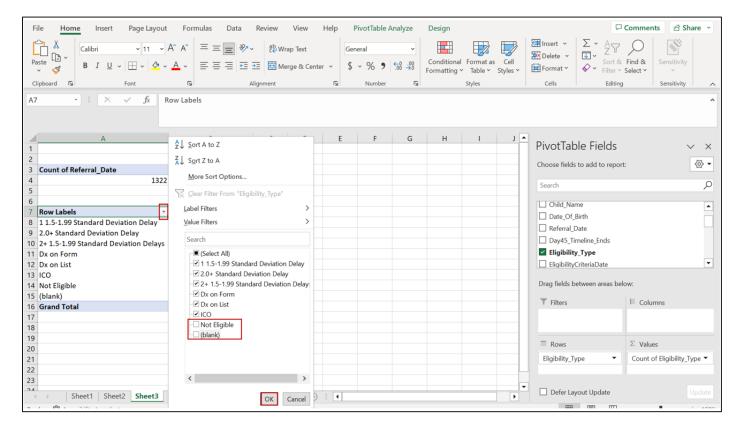
Step 7: Copy pivot table using CTRL+C, paste to new cell using CTRL+V; Drag "Referral Date" back to top with other fields



Step 8: Next, drag "Eligibility_Type" to Rows and Values

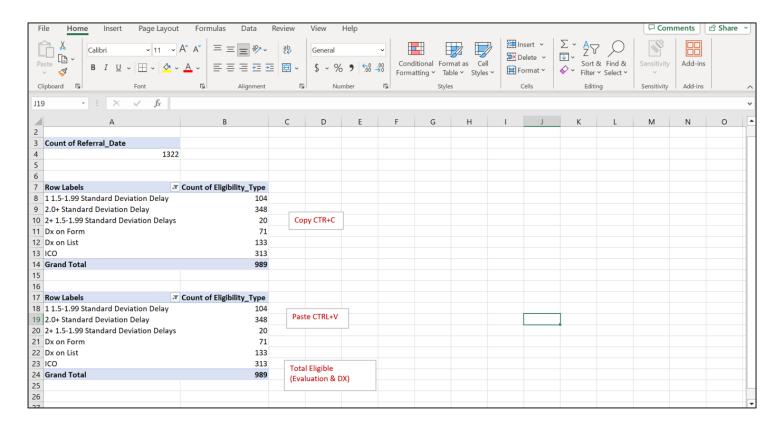


Step 9: Click on filter beside "Row Labels", unselect "Not Eligible" and "(blank)", click "OK".

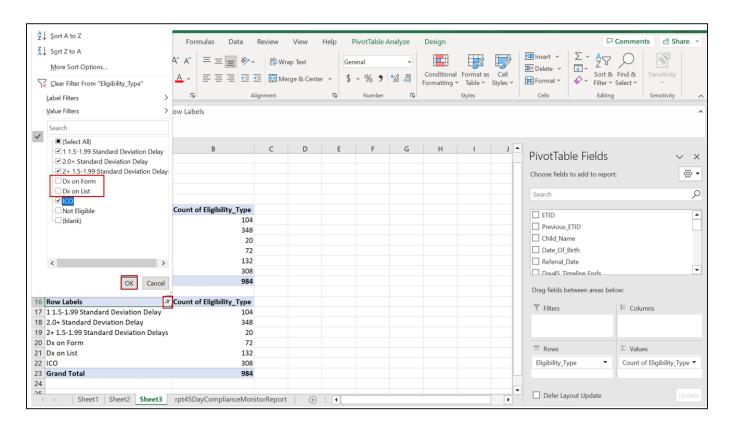


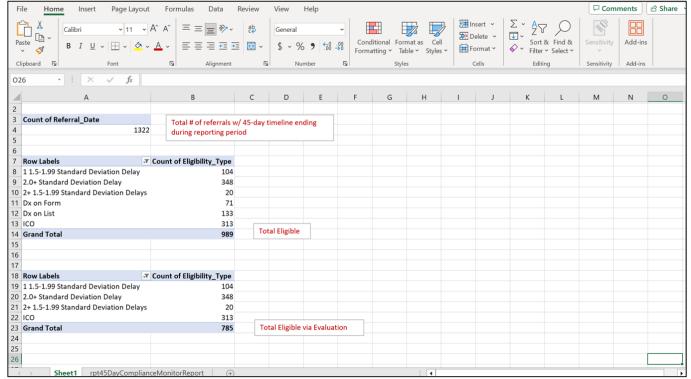
The pivot table now displays the *total number of referrals with a 45-day timeline ending during the period who were determined eligible.*

Step 10: To display only referrals who were determined eligible via evaluation, copy pivot table using CTRL+C and paste in cell below using CTRL+V (*leave 2-3 empty rows in between copy/pasted tables)



Step 11: In the pasted pivot table, click on the filter beside "Row Labels", unselect "Dx on List" and "Dx on Form", click "OK"

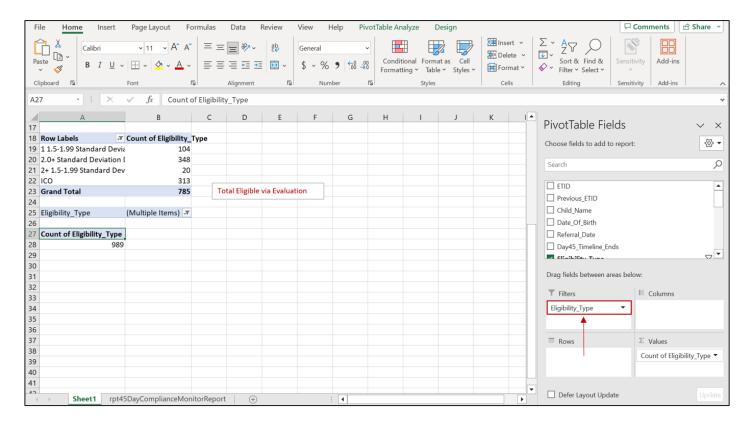


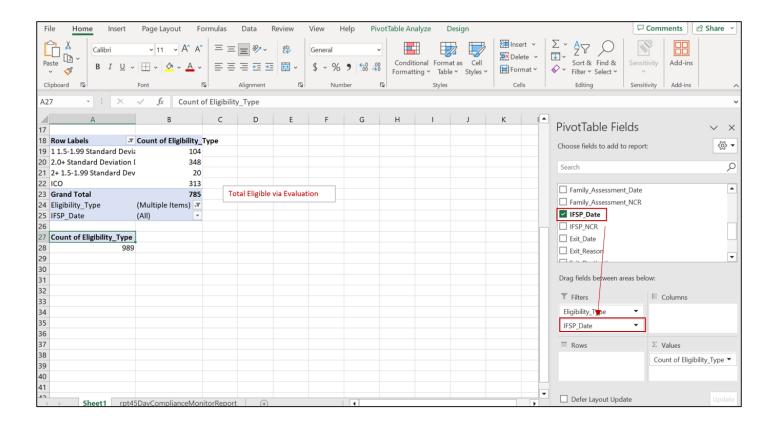


The table will now display the *total number of referrals with a 45-day timeline ending during the reporting period who were determined eligible via evaluation.* (*Please note that these are only evaluations conducted on new referrals and data does not include evaluations conducted as part of annual redetermination)

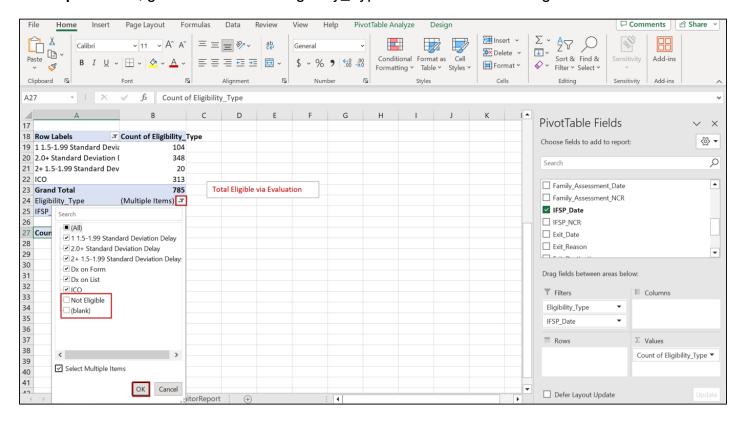
Step 12: To determine how many of referrals were eligible and had an IFSP completed, copy pivot table showing the total number of referrals determined eligible (including via evaluation and dx) using CTRL+C and paste to new cell using CTRL+V (Leave 2-3 empty rows between copy/pasted pivot tables)

Step 13: In the pasted pivot table, drag "Eligibility_Type" from Rows to Filters and drag "IFSP_Date" to Filters and Values

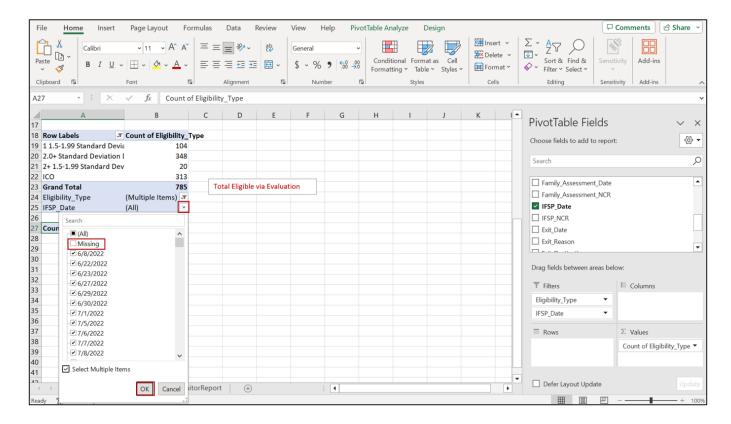


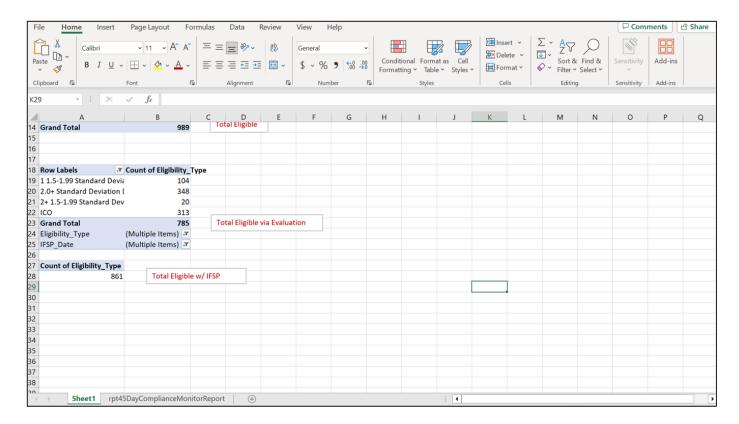


Step 14: Next, go to filter beside "Eligibility Type" and unselect "Not Eligible" and "blank"



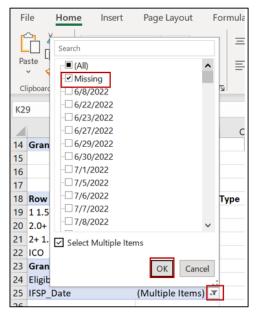
Step 15: Go to filter beside "IFSP_Date" and unselect "missing" and "blank" (you may have to scroll to the end to unselect "blank")



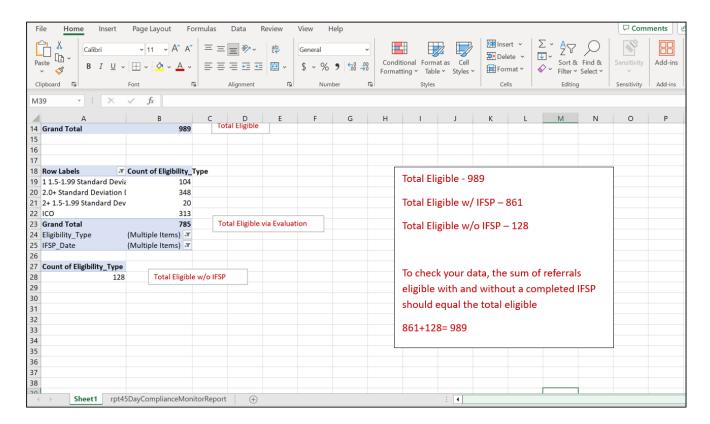


The pivot table now displays the *total number of referrals with a 45-day timeline ending during the period who were eligible and had an IFSP completed.*

Step 16: To determine the number of referrals who were eligible, but did *not* have a completed IFSP, go back to the "IFSP_Date" filter and select <u>only</u> "missing" and "blank"; Click "OK"

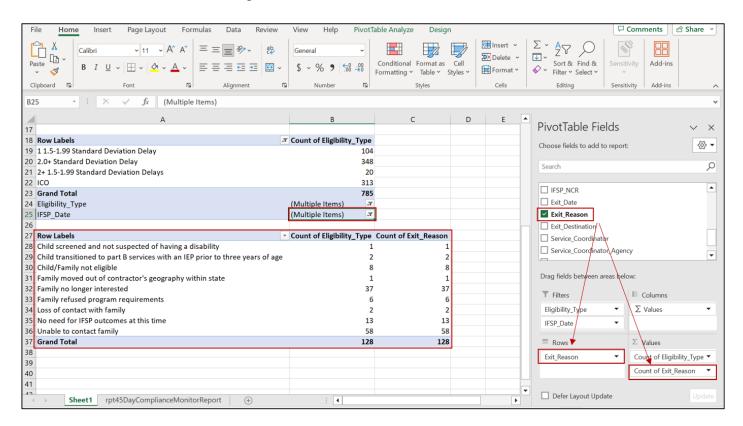


This shows the *total number of referrals with a 45-day timeline ending during the period who were determined eligible but did not have an IFSP completed.*



^{*} The total of referrals with and without a completed IFSP should equal the total number of referrals determined eligible

Step 17: To look at the exit reasons for referrals who were determined eligible but did not have an IFSP completed, click filter beside "IFSP_Date" pivot table, ensure only "missing" and "blank" are selected, drag "Exit_Reason" to Rows and Values



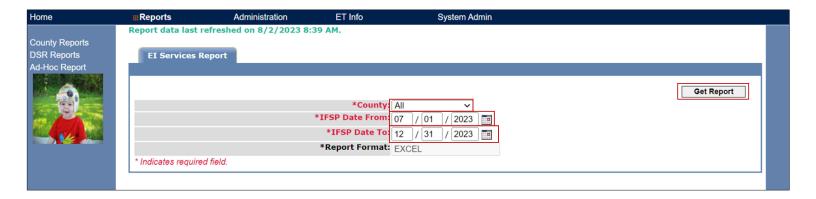
The pivot table will now display the *exit reasons for referrals who had a 45-day timeline* ending within the reporting period, were determined eligible, but did not go on to have an IFSP completed.

APPENDIX C: DETERMINING NUMBER OF INITIAL, PERIODIC, AND ANNUAL IFSPs COMPLETED DURING PERIOD

Step 1: Go to EIDS, "Reports", and select "EI Services Report"

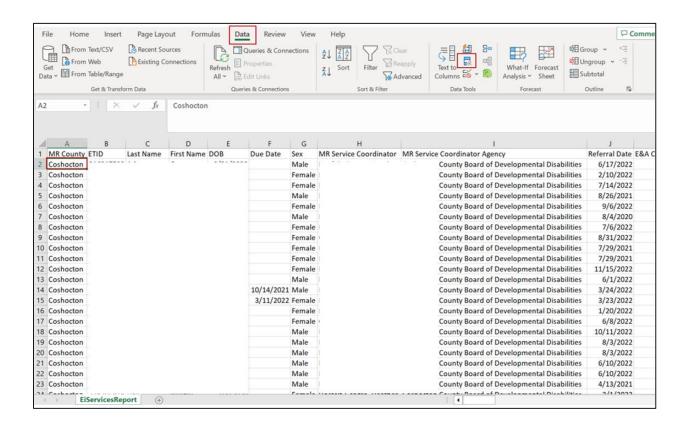


Step 2: Select your county from dropdown, enter beginning and ending dates for reporting period, click "Get Report"

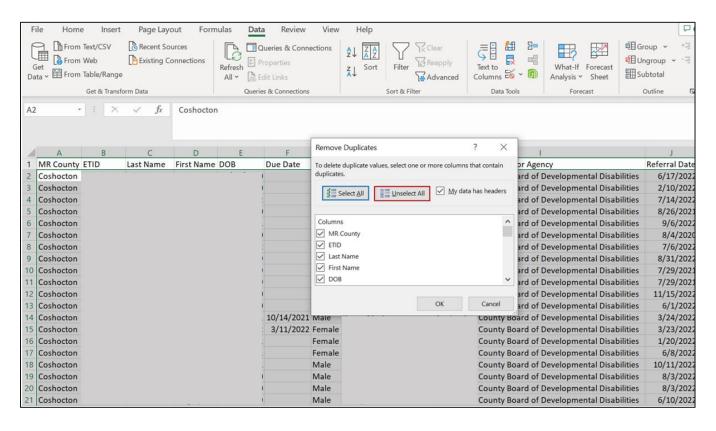


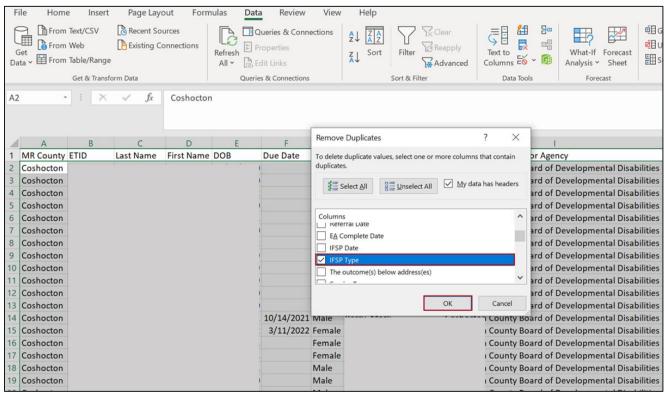
Step 3: When report has downloaded, open and save as "Excel Workbook" (see Step 5 from Appendix A for detailed instructions)

Step 4: Once worksheet is opened, go to cell A2, go to "Data" tab, and click "Remove Duplicates"

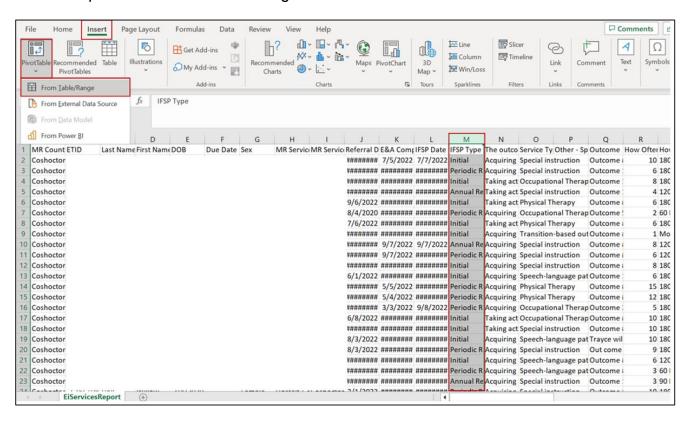


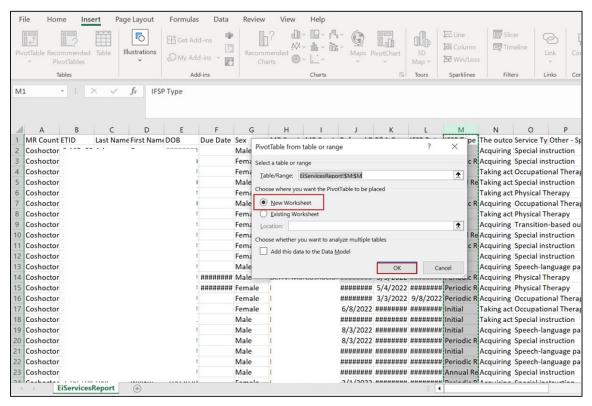
Step 5: When the "Remove Duplicates" box pops up, click "Unselect All" and then manually select the "ETID" and "IFSP Type" columns, click "OK"



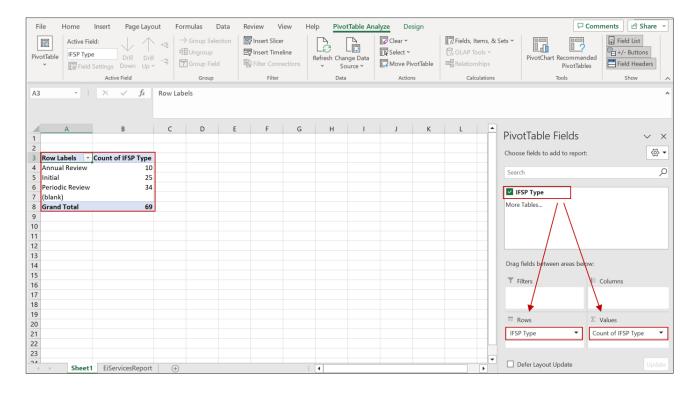


Step 6: After removing duplicates, highlight column containing "IFSP Type," go to "Insert" tab, and insert pivot table from "Table/Range"





Step 7: Open worksheet containing pivot table and drag "IFSP Type" to "Rows" and "Values"



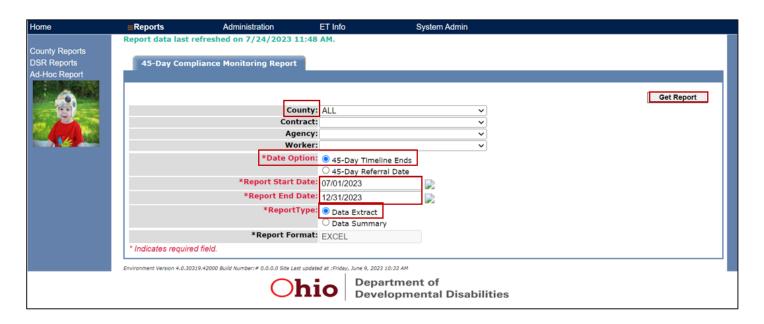
The pivot table now displays the total number of IFSPs completed during the reporting period, including initial, periodic, and annual

APPENDIX D: IDENTIFYING NCR ASSOCIATED WITH MISSED TIMELINES

Step 1: Go to EIDS, "Reports", and select "45-Day Compliance Monitoring" report

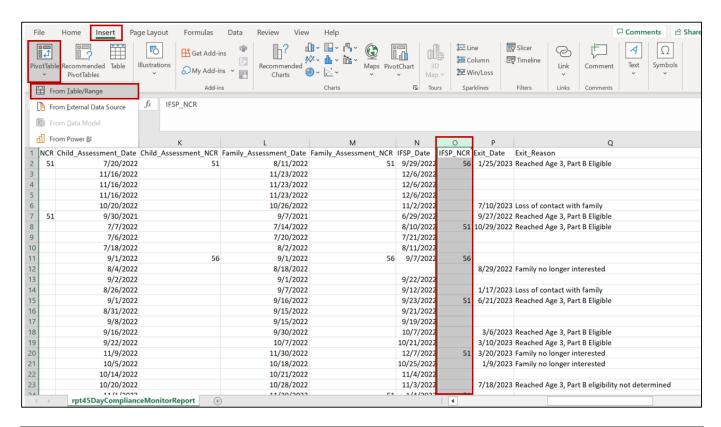
51	Parent/Child Reason
52	Couldn't locate/reach family
53	Emergency related closure
54	HMG staff error
55	HMG system reason
56	System reason — COVID-19

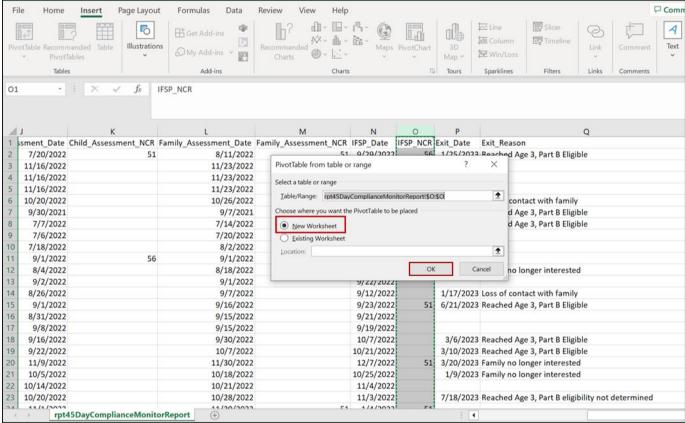
Step 2: Select your county from dropdown, enter beginning and ending dates for reporting period, click "Get Report"



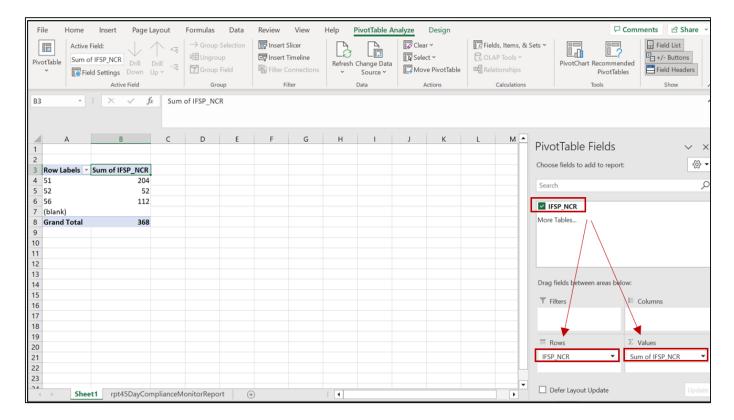
Step 3: When report has downloaded, open and save as "Excel Workbook" (see Step 5 from Appendix A for detailed instructions)

Step 4: Highlight column O "IFSP_NCR", go to "insert" tab, and insert pivot table from "Table/Range". Next, click "OK" to insert pivot table to a new worksheet

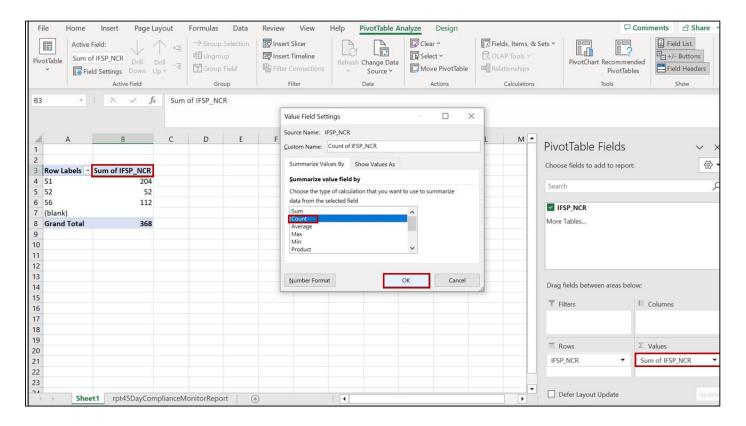




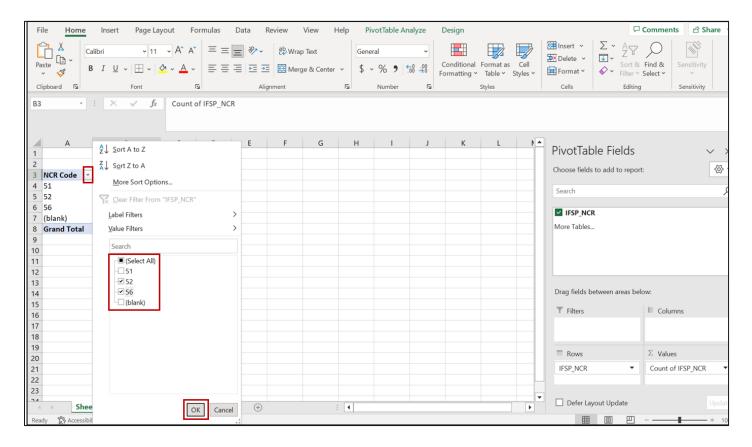
Step 5: Open the worksheet containing the pivot table; Drag "IFSP_NCR" to the "Rows" and "Values" boxes



Step 6: Double click on "Sum of IFSP_NCR" (either in the values field or pivot table column heading); When the Value Field Settings box pops up, select "count" and click ok. This will provide the count of each NCR



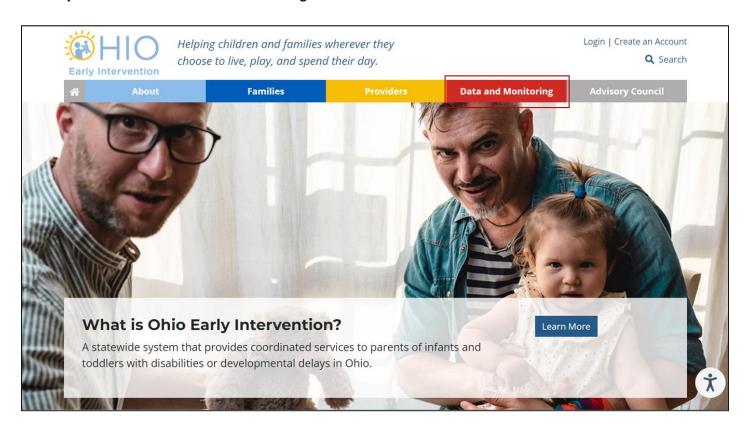
Depending on how many NCRs you had during the reporting period, you may want to filter the row field to only include relevant NCR codes 52-56. To do this, click on the arrow beside "Row Labels" (field has been renamed to "NCR Code" in screenshot below), select only NCR codes 52-56, and click ok.



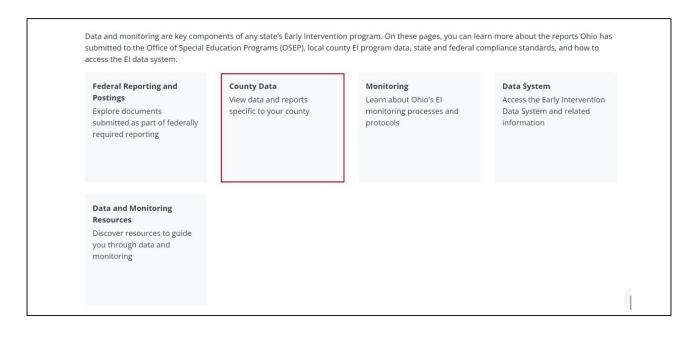
APPENDIX E: LOCATING COUNTY DETERMINATIONS ON OHIO EI WEBSITE

Step 1: Go to the Ohio Early Intervention website at http://www.ohioearlyintervention.org

Step 2: Click on "Data and Monitoring" Tab



Step 3: Select "County Data"



Step 4: Click on your county within the map or use the "View County List" and select your county from the list

Step 5: Once you have selected your County, data specific to your county will be displayed on the right. Simply click the APR & Determination you want to view

